



IT Management – **Office 365 Usage Dashboard**

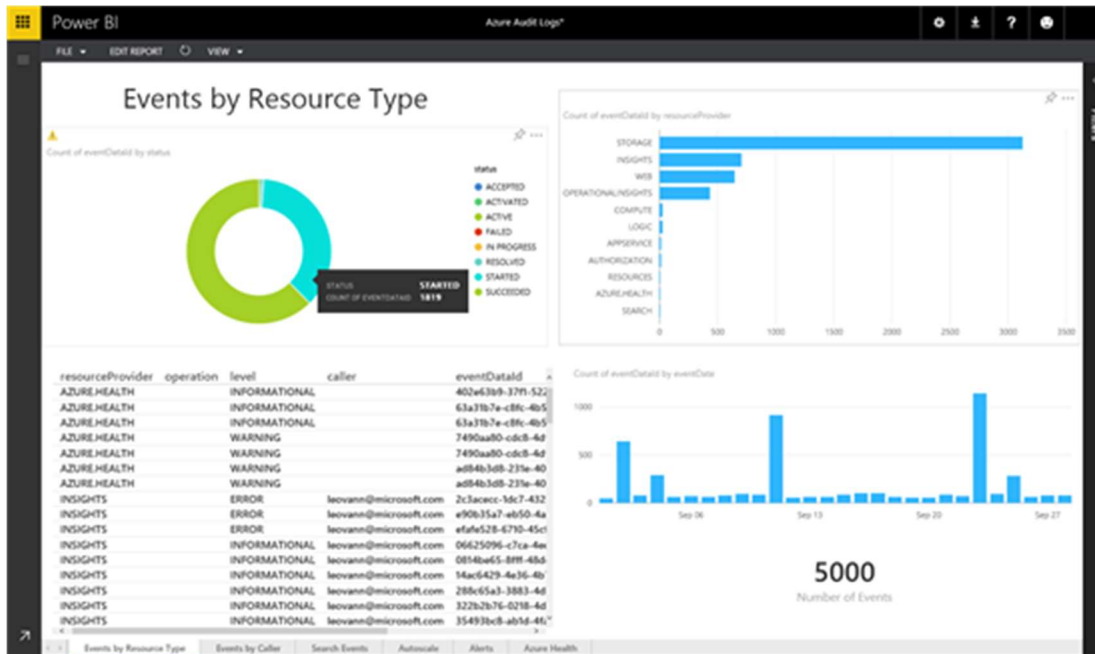
Designed and Developed by
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INDUSTRY

Retail

DEPARTMENT

IT Infrastructure and Support

LOCATION

USA

Problem: The Customer several problems in understanding the usage activity across the organization of different Microsoft Office 365 Products. A for Analytics got a request from the customer to Setup the system of group of visualization to get insight about Email Activities, Dynamics 365 users, Microsoft Share point Users and Power BI users activity with report usage.

Pain Points:

- Lack of Maintenance of Data.
- Don't have Integration system to see all data in one place.
- Setup database to store data from different products like Outlook for Business, Dynamic 365, Microsoft Share point, Microsoft Power BI.

Approach:

The customer reaches out to A for Analytics to solve several major problems that they have in existing system. We have followed the approached

- Came up with a modern one store system with less maintenance for all reporting needs.
- Approach the problem with standard approach and automated it.
- Cost effective solution for the organization.
- Streamlined the full process both business and technical using several in built tools.

Solution:

- We have consolidated the records from different Products and keep in one store for reporting purpose.
- We have provided list of KPIs to be tracked for understanding the different users activity.
- We provided Filters to slice and dice the dashboard Metrics like Adoption, Usage of products, and Mobility of the users.
- Audit logs for Power BI reports activity for users across the organization, Track user health, Power BI Premium account performance report.
- Power BI Premium capacity account audit report to track System Summary like CPU Capacity and utilization.
- Power BI Premium capacity account audit report to dataset summary like Direct query Utilization, Dataset eviction, Refresh average waiting time and more KPIs.

Technology:

- Microsoft Azure SQL Database
- Microsoft Azure Data Factory
- Microsoft Power BI

ABOUT A FOR ANALYTICS.

A for Analytics is one of the leading Analytics and Artificial Intelligence company on planet earth transforming Business, Operations and Technology models for small, Medium and Large scale Industries. Our approach helps the client's to focus only on Business not on technology that A for Analytics would be taking care of. A for Analytics helps clients at www.aforanalytic.com

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